

RETURN POLICY

We will exchange or refund merchandise within 30 days of product receipt, accompanied by the sales receipt/Invoice and in new, unused condition. Returns involving a manufacturer's warranty or satisfaction guarantee rely solely upon the discretion of the original product manufacturer. To return merchandise, you must fill out the form below and return it along with the merchandise.

NOTE: ALL RETURN PACKAGES MUST BE PREPAID, C.O.D PACKAGES WILL NOT BE ACCEPTED

Please return product to:

ATTN: RETURNS DEPARTMENT • 1217 South 1480 West • Orem, Utah 84058

1. TO PREPARE YOUR RETURN

- Please use the original packaging or a strong, corrugated cardboard carton. • Pack and tape your package securely. • Confirm address is correct.
- To expedite your return/exchange, please insert this form, remembering to retain your tracking information.
- Sorry, we cannot accept C.O.D's

Please enter your customer ID found on your invoice (Left Corner)

and/or your order number, found on your invoice:

2. REASON FOR YOUR RETURN

| 12 | Defective item | 25 | Does not fit | 41 | Arrived too late | 54 | Error in ordering | 55 | Sent wrong item |
|-------------|----------------|----------|--------------------|-----|------------------|-----|-------------------|----|------------------------------|
| 123 | Did not like | 125 | Duplicate shipment | 133 | Mispersonalized | 134 | Did not order | 57 | Other (explain in section 3) |
| REASON CODE | ITEM NUMBER | QUANTITY | DESCRIPTION | | | | PRICE | | |
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3. COMMENTS

Do you have a comment about the merchandise or service? (Your questions, comments or even compliments are always welcome)

4. WHAT SHOULD WE DO?

Reorder/exchange items below. Refund merchandise total (as paid for original order*). Credit account.

*Credit will be applied to original credit card used.

5. FOR EXCHANGE ORDERS, PLEASE COMPLETE THE FOLLOWING

| ITEM NUMBER | QUANTITY | COLOR | SIZE | DESCRIPTION | PRICE | TOTAL |
|-------------|----------|-------|------|-------------|-------|-------|
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6. PAYMENT METHOD FOR ITEMS, OR BALANCE DUE ON EXCHANGE OR NEW ORDERS: (THIS DOES NOT NEED TO BE COMPLETED UNLESS ORDERING ADDITIONAL PRODUCT)

METHOD OF PAYMENT: Check or money order Visa American Express Master Card Discover/Novus

Enter your credit card number here

Expiration number here

3 Digit Code

Card holders name